Customer Service Help Response Ring Designer (Adobe Reader)

- 1. Save your ring design.
- 2. Click on this link:

<u>http://www.adobe.com/products/acrobat/readstep2.html</u> (if link does not work, copy and paste the URL into your browser).



3. Click the "Download Now" button. NOTE: if your pop-up blocker is on, you may have to click the yellow bar (security warning) at the top of the browser window to allow the install to run.



4. You will receive a pop-up asking if you want to install this software. Click "Install".



5. You will see the Adobe Download Manager installing Adobe Reader. Upon completion, click "Ok".

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6. Return to your Jostens Ring Designer tab or window, and now you can print your PDF. In the event that Ring Designer closed, sign in and load your saved ring design.

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		Silver Elite® with Platinum	Silver Elite® with Platinum Satin			Smooth Band (traditional)			
		Inside Engraving	Other / Stone Band Personalization (A39/A40)						
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7. NOTE: You may have to click "Accept" to accept the Adobe Reader license agreement before your PDF will generate.

