



JEWELRY WARRANTY CLAIM FORM

If you have questions or need assistance completing this form, please contact us at 800.854.7464

First Name and Middle Initial		Last Name		Date (mm/dd/yy)
Address Line 1				
Address Line 2				
City		State	Zip	
Phone		Email		
School Name		School City		School State
School Type (check one) <input type="checkbox"/> High School <input type="checkbox"/> College <input type="checkbox"/> Other _____				Graduation Year (if applicable)
ADDITIONAL INFORMATION				
Signature – if your jewelry item has your personal signature for inside engraving, please sign your name within the box to the right, making sure that no part of your signature crosses over any line. →				
ADJUSTMENTS				
Please specify the exact part of your jewelry item that needs to be corrected. Provide detailed instruction, including new information if you are requesting changes.				
PAYMENT INFORMATION				
If charges apply for warranty work on your jewelry item, we will contact you via phone or email. Payment must be received prior to warranty work being started. If paying by check/money order, payment must be received with this order. DO NOT SEND CASH.				
<input type="checkbox"/> Check Debit/Credit Card <input type="checkbox"/> Visa <input type="checkbox"/> Master Card <input type="checkbox"/> American Express <input type="checkbox"/> Discover <input type="checkbox"/> Money order _____ Expiration (mm/yy) ____ / ____				
SHIPPING INFORMATION				
Return your jewelry item and this completed form in a PADDED ENVELOPE via INSURED MAIL* to:		Warranty Service PO BOX 90224 Denton TX 76202	OR	Warranty Service 3500 South Interstate 35 East Denton TX 76210

*Please insure your jewelry item when shipping. Warranty coverage applies to the original item owner and items must be in repairable condition. If upon receiving your jewelry item, charges apply, Jostens will notify you prior to proceeding with your warranty request. Charges apply to customer changes. ©2015 Jostens, Inc.